

date_submitted	feedback_following	recommend_gp	recommend_gp_comment
01/09/2025	Patchs	Neither good nor poor	I feel ill and it is not getting better
01/09/2025	Patchs	Very good	
01/09/2025	Patchs	Very good	Always helpful
01/09/2025	Patchs	Very good	
01/09/2025	Patchs	Good	Helpful and waiting room tidy
02/09/2025	Patchs	Very good	
02/09/2025	Patchs	Very good	
03/09/2025	Patchs	Very good	
03/09/2025	Patchs	Very good	
03/09/2025	Patchs	Very good	
03/09/2025	Patchs	Good	
03/09/2025	Patchs	Very good	
03/09/2025	Patchs	Very good	
			I think patches is easy you get a reply straight back or with a few hours
04/09/2025	Patchs	Very good	
05/09/2025	Patchs	Very good	
08/09/2025	Patchs	Very good	
08/09/2025	Patchs	Very good	
08/09/2025	Patchs	Very good	
08/09/2025	Patchs	Good	Always helpful. Simple to request a repeat prescription
10/09/2025	Patchs	Very good	
11/09/2025	Patchs	Neither good nor poor	
			You complete patches to avoid calling the surgery but you still have to then you have to as incomplete medication the receptionist then says fill in another patch request and call back absolutely a waste of time this surgery is getting worse and worse
11/09/2025	Patchs	Very poor	
11/09/2025	Patchs	Very good	
15/09/2025	Patchs	Neither good nor poor	

		I called and felt that the receptionist did not want to help
		die to me misunderstanding her
		and she came across rude
15/09/2025 Patches	Neither good nor poor	
15/09/2025 Patches	Very good	
15/09/2025 Patches	Very good	
15/09/2025 Patches	Very good	
15/09/2025 Patches	Very good	
15/09/2025 Patches	Very good	
16/09/2025 Patches	Very good	
17/09/2025 Patches	Very good	
17/09/2025 Patches	Very good	
18/09/2025 Patches	Very good	
18/09/2025 Patches	Very good	
		As I'm seeking help about
18/09/2025 Patches	Very good	smells not discharge
19/09/2025 Patches	Good	
		Because it's so difficult to get
		an appointment.
		I have been having an awful time
		and certain receptionists don't
		show any empathy.
22/09/2025 Patches	Neither good nor poor	
		Careless and unprofessional
		staff. Not listening to the patients
		and their requests
22/09/2025 Patches	Very poor	
		Its no good for sumitting
23/09/2025 Patches	Neither good nor poor	information requested by a doctor
24/09/2025 Patches	Good	
		"So hard to get an appointment,
25/09/2025 Patches	Neither good nor poor	have to wait for days. "
		I don't know what the outcome
25/09/2025 Patches	Neither good nor poor	was?
		"Generally have good interactions
		with the surgery, on-line and in
25/09/2025 Patches	Good	person."
26/09/2025 Patches	Very good	

		"The receptionist working on 26Sep2025 at 0845am was very professional, thorough patient and kind. She provided me with the help I required at that time quickly and efficiently. Thank you"
26/09/2025 Patches	Very good	
29/09/2025 Patches	Neither good nor poor	Abcdef
29/09/2025 Patches	Neither good nor poor	Very slow
29/09/2025 Patches	Very good	
		Have been able to easily submit information
29/09/2025 Patches	Good	
		User friendly online ordering system for repeat medication
29/09/2025 Patches	Good	
		"I was asks my availability for the telephone appointment , i clearly stated that I will have to work between Wednesday and Saturday, but I was given an appointment on Wednesday. I struggle to see any logic in this."
30/09/2025 Patches	Very poor	