



MINUTES OF PPG MEETING (held on Zoom)
Tuesday 28th of Jan, 2025
Belmont Medical Centre

List of Attendees:

Ken Buckler
Peter Lassoff
Judy and George Cooper
Keith Hales
Brian Pook
Dr Jyoti Ramchandani (Practice)
Zoe Taylor (Practice)

Absent: Bill Corsar

Ken opened the meeting and welcomed everyone.

- Push on blood pressure across the borough. NHS MyHealth London, new group, contacted all patients with hypertension in the borough. Can send BP readings through their new app and it updates your medical records. Separate app. However, patients don't want yet another app etc.
<https://patient.myhealthlondon.nhs.uk/>
- Dr Garcin is retiring. Wish him all the best. 36 years at Belmont Medical Centre.
 - Plan – Dr Divyan Sanaran, new GP, joining in April. He will be working Monday, Tuesday and Thursdays. Male. All of Dr Garcin's patients will be transferred to him; it's an admin only thing, patients can see whoever they wish.
 - From April – All day M, Tu and Th. Dr Ramchandani will be working Thurs AM from then. Dr Sharma doing six days from then as well. Shuffling around, no extra funding.
- Full week – 10 sessions, 5 days/week. No one is doing that, 8-10 sessions/week is doing that. None of the GPs are doing this at Belmont Medical Centre. Majority of doctors do 6 sessions/week.
- GP Practice has changed; these days, seeing major illnesses, chronic diseases, chronic diseases as well as minor illnesses.
- Belmont Medical Centre comes out on top of all surveys of other GP Practices in Hillingdon; comms, appointments, etc. Phone system working well. Call-back function at 5 people waiting; in November, there were 101 call-backs. Can now cancel an appointment on the phone system.

- Patches – much faster and easier now.

Document that Bill sent out – comments:

- PCNs do a lot for the Practice now. Podiatrists, physios, pharmacists etc – all keeping patients out of the hospital. Phelobomy as well. Biggest barrier – room for everyone. Next, there will be a GP within the PCN. Space to do it important. Breaking point for space at Belmont Medical Centre. More and more community services coming on-stream. Out of hours stuff as well. Hubs going a great job. Dermatology in the PCN now, paediatric clinic in the hub, pain clinic, etc. Getting bigger.
- Issue creating more space within the Practice. Access to all services improved since PCNs.
- Funding – it's coming as well, but not as it was before. Always need additional funds. Restructure – PCN didn't retain staff well, now very good at it, so over-budget this year. Consultation with PCN staff to bring numbers down, all set. Reduced by £100k by losing staff and reducing hours, job-shares, etc. New funding comes in April. Estates and money – two main things.
- Much more diagnostic testing as well. BP machine gets used a lot in the Practice.
- Another level, The Neighbourhood, meets every other week. Council rep there. MyHealth – part of the council. More community based people. Driving hypertension testing, next will be mental health.
- Patients' expectations are extremely high, in contrast to what's available at a hospital. Community care is faster all around.
- PCNs have made a lot of progress by pushing services out into the community.
- Next meeting – April.