

ITEMS	Person	Time
1. Welcome and Apologies	Chair	18:00
2. PCN Update	Parfaite HAYDOCK-WILSON	18:05
<p>3. Digital Transformation</p> <p>Kate initiated a conversation on the NHS App. We wanted to understand what features the users value and what they would prefer to see adjusted, either by increasing or decreasing certain functionalities.</p> <p>The convenience of managing repeat prescriptions through the NHS App was discussed. The process, including ordering and tracking, should be straightforward and user-friendly. There was a comparison with the 'Patient Access' app, which some users found more convenient for this purpose.</p> <p>Some patients expressed a desire to avoid downloading multiple health-related apps. The preference is to have a single, unified app that caters to all their healthcare needs.</p> <p>Security issues regarding the handling of patient records were raised.</p> <p>The Silver Cloud app, known for aiding those with anxiety and depression, was mentioned.</p> <p>It was noted that some apps are not user-friendly for people with visual impairments. The group emphasized the importance of making the NHS App accessible to users with such disabilities.</p>	Kate Cann	18:10
<p>4. Preventative Neighborhood Workstream: Adult Anxiety and Depression</p> <p>Ifrah is working on developing a holistic service map. Patient Engagement Discussion:</p> <p>Members suggested engaging with patients directly, rather than using surveys. They recommended using PPG meetings or face-to-face interactions at the practice for this purpose.</p>	Ifrah Shirwa	18:25
5. Reflect: Event Detailing:	All	18:40

<p>Clearly outline event specifics and activities. PPG Involvement:</p> <p>Involve PPG members as day-of-event volunteers. Potential Venues:</p> <p>Civic Centre The Pavilions St Andrew (consider traffic) St Margaret Churches Christ Church</p>		
<p>6. AOB</p> <p>PPG members could choose discussion topics ahead of the meeting, rather than including it as an AOB. PPG chair to collect suggestions for topic.</p>	<p>All</p>	<p>18:55</p>