

date_submitted	recommend_gp	recommend_gp_comment
02/01/2025	""Don't know"	Not contacted the surgery
03/01/2025	Very good	
04/01/2025	Very good	
06/01/2025	Neither good nor poor	
06/01/2025	Very good	
07/01/2025	Good	Staff have always been helpful and responsive
07/01/2025	""Don't know"	Not had contact yet
07/01/2025	Very good	"Always a welcoming, efficient service. Supportive and kind"
07/01/2025	Poor	Online calendar for GP has no appointments for weeks
08/01/2025	Very good	
08/01/2025	Very good	They are always appointments available
08/01/2025	Very good	
09/01/2025	Very good	Sharon was very helpful
09/01/2025	Good	
10/01/2025	Good	Intuitive layout and questions
10/01/2025	Very good	
10/01/2025	Good	
11/01/2025	""Don't know"	"You need a 'not applicable' box, because I had no contact with the surgery, this was a 1-
13/01/2025	""Don't know"	No contact yet today but have been

		very good in the past
13/01/2025		Very good
13/01/2025	Neither good nor poor	I want to speak to a human
13/01/2025		Very good
13/01/2025	Neither good nor poor	Only used website to click through to PATCHS
14/01/2025	Good	Getting better in using
14/01/2025	Good	It worked
14/01/2025	Good	"Easy to navigate, straightforward with no unnecessary fuss."
15/01/2025	Neither good nor poor	very long process
15/01/2025		Very good
15/01/2025	Very good	Everybody quite helpful.
16/01/2025		Very good
16/01/2025	Neither good nor poor	"I haven't delt with Belmont yet "
16/01/2025	Very good	Easy to use portal
16/01/2025	Very good	The surgery is always helpful and D Donner is always so responsive.
17/01/2025		Very good
17/01/2025		Very good
17/01/2025	Very good	Always respond within the time frame
20/01/2025	Very poor	"if somebody is really sick wont be able to answer thru text thru patch this is not helpful"
20/01/2025	Very poor	i havent had a response yet from a request sent on thursday

20/01/2025		Very good
21/01/2025	Very good	Very good service good
21/01/2025	Very good	Dr Ramchandani is excellent. Reception staff are very helpful
21/01/2025	Good	Esse of use
21/01/2025	Very poor	!!!!!!!!!!
22/01/2025	Very good	"Easy to use, time to think about what needs to be said. Good response from GP's"
22/01/2025		Very good
23/01/2025	Very good	The problem I have had was not with my practice but with Patches
23/01/2025		Good