date_submitted 01/11/2024	recommend_gp Neither good nor poor	recommend_gp_comment
04/11/2024	, -	Like the fact that I can progress something
04/11/2024		without needing to phone
04/11/2024	Good	
04/11/2024	Good	Simple to make a request and easy to use
04/11/2024	Very good	
05/11/2024	Good	
05/11/2024	Good	
05/11/2024	"'Don't know"	
06/11/2024	Good	
06/11/2024	Very good	
		I find it difficult to attend the practice for
08/11/2024	"'Don't know"	an irrational emotional reason.
11/11/2024	Neither good nor poor	
12/11/2024	Very good	
12/11/2024	Neither good nor poor	
13/11/2024	Very good	
13/11/2024	Very good	Everyone is so helpful
	, -	All staff are always very helpful and
13/11/2024	Very good	understanding
13/11/2024	Very good	Always polite and professional
13/11/2024		
	Neither good nor poor	
		"'I've not actually dealt with Belmont
14/11/2024	Neither good nor poor	Medical today"
18/11/2024	Very good	
18/11/2024	Very good	
19/11/2024	Good	
19/11/2024	Very good	
19/11/2024	Good	
19/11/2024	Good	
20/11/2024	Neither good nor poor	
		Using this service for the first time for a
		non-emergency. Looks like the right level
21/11/2024	Good	of service
21/11/2024	Very good	Always a pleasure. Thankyou
21/11/2024	Very good	
22/11/2024	"'Don't know"	I did not contact the surgery
22/11/2024	Good	
22/11/2024	Very good	
22/11/2024	Very good	
22/11/2024	Good	
25/11/2024	Very good	Good service
25/11/2024	Good	
		I got a fast response but there is no answer
25/11/2024	Neither good nor poor	or reply facility.
25/11/2024	Neither good nor poor	
	-	

Responsive and helpful. 25/11/2024 Very good 25/11/2024 Very good 26/11/2024 "'Don't know" Not always helpful 26/11/2024 Good It is a quick and easy and reliable system. 27/11/2024 Very good 27/11/2024 Good 28/11/2024 Very good 28/11/2024 Neither good nor poor 28/11/2024 Very good 28/11/2024 Good Do not have to wait too long for an 28/11/2024 Good appointment. 29/11/2024 "'Don't know" 29/11/2024 Very good the service has been good

29/11/2024 Neither good nor poor There is no option for a short reply.