

date_submitter	recommend_gp	recommend_gp_comment
03/06/2024	Very good	"Always get an appointment either in the phone or in person, they are always friendly and always feel like they want to do a good job. "
03/06/2024	Very good	Helpful
03/06/2024	"Don't know"	
03/06/2024	Very good	
03/06/2024	Very good	
03/06/2024	Very good	
03/06/2024	Very good	Ass efficient as always
03/06/2024	Very good	Efficient
03/06/2024	Very good	Easy to contact via Patchâ€™s.
03/06/2024	Very poor	way too complicated to get through the most simple of requests
04/06/2024	Very good	"Didn't need to speak to GP, went direct to patches"
06/06/2024	Good	It is easier to get to my doctor for me
06/06/2024	Neither good nor poor	
06/06/2024	Very good	The receptionists are always a massive help and help me with my problems straight away.
07/06/2024	Good	"Lady talking on call for appointment, very rude "
10/06/2024	"Don't know"	Used Patchs - so not sure what will become of my messages yet.
10/06/2024	Very good	Belmont medical centre are always helpful
10/06/2024	Very good	"Easy to navigate, questions are clear"
10/06/2024	Good	Admin and doctors are really helpful and responsive.
12/06/2024	Neither good nor poor	
12/06/2024	Very good	
13/06/2024	Very good	"What I had to mention was short and limiting in detail, but if there is more to explain I do struggle to fit it all in withing the 30 minutes given. "
13/06/2024	Very good	
13/06/2024	Good	GPs are really good and compassionate but not all
13/06/2024	Very good	Always helfful
14/06/2024	Neither good nor poor	Didnâ€™t speak had to fill out patches
14/06/2024	Very good	"excellent reception/admin team. The GP's are awesome too."
14/06/2024	"Don't know"	
17/06/2024	Very good	Patches is really easy
17/06/2024	Very good	I can log on and submit my case without having to call the surgery and at my convenience for non urgent issues.
18/06/2024	Neither good nor poor	Contact through Patchs not direct to a person
18/06/2024	Neither good nor poor	
18/06/2024	Good	Fast replyâ€™s
18/06/2024	Very good	
18/06/2024	Good	
18/06/2024	Good	
19/06/2024	Very good	
19/06/2024	Good	
19/06/2024	"Don't know"	
20/06/2024	Neither good nor poor	
20/06/2024	Very good	
20/06/2024	Very good	
		"Receptionist extremely helpful and, after having taken the time for some check, came back to me with politeness, understanding and very clear instructions concerning how to proceed, remarkable and efficient. Your help has been truly and deeply appreciated, I work in contact with other people and, although it has always been easy to complaint, most of the positive feed back will never be written hence my communication. Thank you immensely for this morning assistance whoever the receptionist was hope that my thoughts will reach your employer. Kind regards Adriano"
21/06/2024	Very good	
21/06/2024	Good	They are generally sympathetic to your requests and needs
22/06/2024	Very poor	No one called me.
24/06/2024	Neither good nor poor	
24/06/2024	"Don't know"	only just made my request
24/06/2024	Very good	always treated me really good
24/06/2024	Neither good nor poor	
24/06/2024	Very good	Always easy to speak to someone
24/06/2024	Good	
24/06/2024	Very good	
25/06/2024	Very good	
25/06/2024	Very good	
25/06/2024	Very good	Easy to use the PATCHS system
25/06/2024	Very good	Their service runs smoothly
26/06/2024	Very good	
26/06/2024	Good	
		I have never had an issue getting an appointment or finding someone to talk to. The practice is always clean when I go there and the staff are friendly. I think the only improvement I could make is some A/C in there since it can get quite warm! Initially finding the log in took a little time Always dealt with my queries.
26/06/2024	Very good	
27/06/2024	Good	
27/06/2024	Very good	