|  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| 05/01/2023 10:28 | Extremely Likely | I have the utmost faith in reception staff and Dr Sharma. At my age I have come across lots of GP’s and Reception Staff … you could not ask for better |   |   |   |   |   |   |   |
| 05/01/2023 19:03 | Extremely Likely | Feel listened to and support given to solve my health issue. HZP was empathic |   |   |   |   |   |   |   |
| 05/03/2023 10:02 | Extremely Likely |   |   |   |   |   |   |   |   |
| 05/03/2023 11:17 | Extremely Likely | There are so helpful and caring. |   |   |   |   |   |   |   |
| 05/03/2023 16:11 | Extremely Likely | Good service | Option 1 |   |   |   |   |   |   |
| 05/03/2023 17:20 | Extremely Likely | Very good doctor |   |   |   |   |   |   |   |
| 05/03/2023 20:33 | Extremely Likely | Dr Sharma was very helpful. |   |   |   |   |   |   |   |
| 05/04/2023 13:52 | Extremely Likely | Dr Garsin was understanding, professional and kind. | Option 1 |   |   |   |   |   |   |
| 05/04/2023 16:18 | Extremely Likely | Dr Donner is excellent, very caring, understanding and gives you the time you need. |   |   |   |   |   |   |   |
| 05/05/2023 11:54 | Extremely Likely | Very polite understanding. And helpful |   |   |   |   |   |   |   |
| 05/05/2023 13:48 | Extremely Likely | Excellent treatment. |   |   |   |   |   |   |   |
| 05/05/2023 16:11 | Extremely Likely | Good Service |   |   |   |   |   |   |   |
| 05/05/2023 16:11 | Extremely Likely | Good service and staff |   |   |   |   |   |   |   |
| 05/06/2023 11:14 | Extremely Likely | Very helpful and professional from all staff |   |   |   |   |   |   |   |
| 05/06/2023 14:31 | Extremely Likely | Very helpful and caring doctors and staff |   |   |   |   |   |   |   |
| 05/06/2023 15:12 | Extremely Likely | Very Professional, kind and soft spoken person's |   |   |   |   |   |   |   |
| 05/06/2023 15:38 | Extremely Likely | Good service | Option 1 |   |   |   |   |   |   |
| 05/06/2023 18:04 | Extremely Likely | GP was very patient and listened to my issue's with consideration and was extremely helpful. |   |   |   |   |   |   |   |
| 05/09/2023 11:59 | Extremely Likely | Doctor who examined my son was very good. She checked him throughly and advised accordingly. | Option 1 |   |   |   |   |   |   |
| 05/10/2023 10:23 | Extremely Likely | Because Dr. Ramchandani is so helpful and listens to what you have to say. |   |   |   |   |   |   |   |
| 05/10/2023 16:25 | Extremely Likely | Friendly and professional staff and medical team | Option 1 |   |   |   |   |   |   |
| 05/10/2023 18:59 | Extremely Likely | Dr. Listens & reception to admin all very supportive & helpful. |   |   |   |   |   |   |   |
| 05/10/2023 19:04 | Extremely Likely | Was very Happy with the service received |   |   |   |   |   |   |   |
| 05/11/2023 08:52 | Extremely Likely | Very friendly and helpful staff and doctors. | Option 1 |   |   |   |   |   |   |
| 05/11/2023 14:15 | Extremely Likely | My doctor was very kind helpful and understanding |   |   |   |   |   |   |   |
| 05/11/2023 14:50 | Extremely Likely | Very friendly and doctors deal properly with my health problems |   |   |   |   |   |   |   |
| 05/11/2023 17:11 | Extremely Likely | I found the doctor and staff very helpful |   |   |   |   |   |   |   |
| 05/11/2023 17:48 | Extremely Likely | Dr Donner is excellent: she was thorough; clear with her explanations; and had a very sympathetic manner |   |   |   |   |   |   |   |
| 05/11/2023 18:37 | Extremely Likely | Very good doctors and appointments available when needed. |   |   |   |   |   |   |   |
| 05/12/2023 09:53 | Extremely Likely | Very happy with all my interactions with GPs and reception staff. |   |   |   |   |   |   |   |
| 05/12/2023 10:54 | Extremely Likely | A most helpful professional and rapid attention with instant referals |   |   |   |   |   |   |   |
| 05/12/2023 14:23 | Extremely Likely | Dr Donner |   |   |   |   |   |   |   |
| 05/12/2023 15:31 | Extremely Likely | Professional |   |   |   |   |   |   |   |
| 5/13/2023 11:14:09 | Extremely Likely | Dr. Ramchandani listens to you, and explains things really well, she is caring and polite and excels in her profession. A lovely lady. |   |   |   |   |   |   |   |
| 5/13/2023 13:13:59 | Extremely Likely | Great receptionist and doctor |   |   |   |   |   |   |   |
| 5/13/2023 15:06:22 | Extremely Likely | Kind doctors, receptionists take the time to find an appointment for you, don’t feel rushed seeing the doctor |   |   |   |   |   |   |   |
| 5/13/2023 16:54:13 | Extremely Likely | Dr. Ramchandani is. very caring and easy to talk to |   |   |   |   |   |   |   |
| 5/13/2023 17:52:58 | Extremely Likely | GP listened |   |   |   |   |   |   |   |
| 5/13/2023 20:06:13 | Extremely Likely | Very good nurse.she gave me sticker |   |   |   |   |   |   |   |
| 5/14/2023 7:29:04 | Extremely Likely | Caring |   |   |   |   |   |   |   |
| 5/15/2023 9:35:09 | Extremely Likely | Very satisfied |   |   |   |   |   |   |   |
| 5/16/2023 11:04:46 | Extremely Likely | Dr Donner is great! |   |   |   |   |   |   |   |
| 5/16/2023 11:17:17 | Extremely Likely | Dr Donner is amazing and thorough |   |   |   |   |   |   |   |
| 5/16/2023 12:56:41 | Extremely Likely | Great to have face to face with GP |   |   |   |   |   |   |   |
| 5/16/2023 14:26:49 | Extremely Likely | All my queries were answered and a great service delivered by my doctor | Option 1 |   |   |   |   |   |   |
| 5/16/2023 16:12:22 | Extremely Likely |   |   |   |   |   |   |   |   |
| 5/16/2023 17:27:15 | Extremely Likely | Friendly Doc and staff |   |   |   |   |   |   |   |
| 5/16/2023 17:28:29 | Extremely Likely | Dr Donner Briliant.but long queue in receotion.had to wait.abit late for appontentment.need two in receotion. |   |   |   |   |   |   |   |
| 5/16/2023 23:55:26 | Extremely Likely | I have been to 2 other GP’s in the past, and I was extremely disappointed. However, after changing my GP to Belmont Medical Centre, I am extremely happy with the service! They were very quick to act and gave me an appointment. Also, the staff at the GP are friendly. |   |   |   |   |   |   |   |
| 5/17/2023 9:05:39 | Extremely Likely | Happy with the care provided. |   |   |   |   |   |   |   |
| 5/17/2023 10:31:08 | Extremely Likely | Good nurses | Option 1 |   |   |   |   |   |   |
| 5/17/2023 12:33:12 | Extremely Likely | Doctor who I’ve spoken to was very helpful, kind and understanding. One of my best experience with GP so far |   |   |   |   |   |   |   |
| 5/17/2023 15:53:21 | Extremely Likely | The doctor was very thorough and helpful and made me at ease.The receptionist was also very nice . |   |   |   |   |   |   |   |
| 5/17/2023 17:55:55 | Extremely Likely | Quick appointment and attentive gp. | Option 1 |   |   |   |   |   |   |
| 5/17/2023 19:08:58 | Extremely Likely | Prompt response and help given in a timely manner | Option 1 |   |   |   |   |   |   |
| 5/17/2023 20:32:20 | Extremely Likely | Good help, easy and reliable | Option 1 |   |   |   |   |   |   |
| 5/17/2023 21:23:22 | Extremely Likely | Great and professional team! |   |   |   |   |   |   |   |
| 5/18/2023 11:31:45 | Extremely Likely | Good take care |   |   |   |   |   |   |   |
| 5/18/2023 19:10:22 | Extremely Likely | Really easy and quick to get an appointment, every at the practise was lovely. |   |   |   |   |   |   |   |
| 5/19/2023 10:20:53 | Extremely Likely | Very good service |   |   |   |   |   |   |   |
| 5/19/2023 10:56:03 | Extremely Likely |   | Option 1 |   |   |   |   |   |   |
| 5/19/2023 14:52:30 | Extremely Likely | I felt that the care I received was good | Option 1 |   |   |   |   |   |   |
| 5/19/2023 15:13:05 | Extremely Likely | My GP Dr.Donner is a fantastic doctor and wonderful person. Also receptionist and all stuff are great. I’m so happy have been here since 2017.May God bless Belmont Surgery 🌷🙏🏼✝️ |   |   |   |   |   |   |   |
| 5/19/2023 16:12:24 | Extremely Likely | Friendly receptionist & professional doctors |   |   |   |   |   |   |   |
| 5/19/2023 17:12:46 | Extremely Likely | All the staff and doctors are extremely polite and very helpful. Amazing GP practice | Option 1 |   |   |   |   |   |   |
| 5/20/2023 15:13:32 | Extremely Likely | Dr always listens |   |   |   |   |   |   |   |
| 5/20/2023 16:31:36 | Extremely Likely | Gp took time to listen, felt sound advice was given |   |   |   |   |   |   |   |
| 5/20/2023 17:31:18 | Extremely Likely |   |   |   |   |   |   |   |   |
| 5/21/2023 9:41:45 | Extremely Likely | The nurse was friendly, professional and I had my smear test done very quickly |   |   |   |   |   |   |   |
| 5/21/2023 18:33:54 | Extremely Likely |   | Option 1 |   |   |   |   |   |   |
| 5/23/2023 8:51:08 | Extremely Likely | Always helpful. |   |   |   |   |   |   |   |
| 5/23/2023 9:22:37 | Extremely Likely | Friendly staff, great doctors |   |   |   |   |   |   |   |
| 5/23/2023 11:02:59 | Extremely Likely | GP listened & did not rush to push me out like a production line. Treated with respect & humanely |   |   |   |   |   |   |   |
| 5/23/2023 12:13:57 | Extremely Likely | Professional caring friendly service |   |   |   |   |   |   |   |
| 5/24/2023 11:37:07 | Extremely Likely | Caring and polite staff support ing |   |   |   |   |   |   |   |
| 5/24/2023 12:25:14 | Extremely Likely | Friendly and helpful |   |   |   |   |   |   |   |
| 5/24/2023 13:02:25 | Extremely Likely | Appointment scheduled promptly no hassle everything was smooth from reception to doctor’s appointment | Option 1 |   |   |   |   |   |   |
| 5/24/2023 16:05:25 | Extremely Likely | They were very professional when dealing with me. And very friendly. | Option 1 |   |   |   |   |   |   |
| 5/25/2023 15:18:52 | Extremely Likely | Dr donner and team excellent , receptionist always try n help | Option 1 |   |   |   |   |   |   |
| 05/06/2023 14:30 | Extremely Likely, Likely | Good service and on time appointment. Dr Donner is shears welcoming and makes us at ease. |   |   |   |   |   |   |   |
| 5/24/2023 21:09:37 | Extremely Likely, Likely | Service |   |   |   |   |   |   |   |
| 5/22/2023 11:14:34 | Extremely Unlikely | Wanted a blood test in afternoon and told it can't be done. Don't really want to go back there. |   |   |   |   |   |   |   |
| 5/27/2023 9:18:29 | Extremely Unlikely | No effective control. It seems that it was a waste of time. The doctor checks one ear and not the other. I had to ask to check the chest. No indications were given on how to manage the coughing that is still really strong. |   |   |   |   |   |   |   |
| 05/03/2023 15:11 | Likely |   |   |   |   |   |   |   |   |
| 05/03/2023 20:33 | Likely | Same as before. | Option 1 |   |   |   |   |   |   |
| 05/03/2023 21:43 | Likely | the dr was kind and nice | Option 1 |   |   |   |   |   |   |
| 05/04/2023 14:08 | Likely |   |   |   |   |   |   |   |   |
| 05/05/2023 14:01 | Likely | Helpful, efficient doctors |   |   |   |   |   |   |   |
| 05/06/2023 09:52 | Likely | The Gp I saw extremely helpful & friendly |   |   |   |   |   |   |   |
| 05/07/2023 11:57 | Likely |   |   |   |   |   |   |   |   |
| 05/10/2023 12:29 | Likely | Dr Ramchandani listens and advises on every health issue very well |   |   |   |   |   |   |   |
| 05/11/2023 10:50 | Likely | If have been served in a very friendly and professional way |   |   |   |   |   |   |   |
| 05/12/2023 10:15 | Likely | Although it was a long time to wait for a appointment the service i received was very good. |   |   |   |   |   |   |   |
| 05/12/2023 13:46 | Likely | The appointments were all at least two weeks wait, however it only short wait in surgery to meet the Doctor |   |   |   |   |   |   |   |
| 5/13/2023 9:17:40 | Likely | It’s disappointing that I can’t discuss more than couple of things at one appointment as it’s difficult to get time off from work |   |   |   |   |   |   |   |
| 5/13/2023 9:49:34 | Likely |   |   |   |   |   |   |   |   |
| 5/16/2023 11:00:44 | Likely |   |   |   |   |   |   |   |   |
| 5/16/2023 12:50:01 | Likely |   | Option 1 |   |   |   |   |   |   |
| 5/16/2023 16:01:48 | Likely | Supportive and knowledgeable gp |   |   |   |   |   |   |   |
| 5/17/2023 11:32:16 | Likely | Dealt with me satisfactorily |   |   |   |   |   |   |   |
| 5/17/2023 18:11:54 | Likely | Great consultation with Dr.Garsin who listened to what I had to say. |   |   |   |   |   |   |   |
| 5/18/2023 22:03:03 | Likely | Belmont medical center staff are the best | Option 1 |   |   |   |   |   |   |
| 5/19/2023 14:46:23 | Likely | Dr Donner was very helpful & attentive |   |   |   |   |   |   |   |
| 5/20/2023 15:03:53 | Likely |   | Option 1 |   |   |   |   |   |   |
| 5/20/2023 19:53:52 | Likely | 10-Oct |   |   |   |   |   |   |   |
| 5/23/2023 10:38:23 | Likely |   | Option 1 |   |   |   |   |   |   |
| 5/23/2023 14:43:01 | Likely |   |   |   |   |   |   |   |   |
| 5/23/2023 18:01:40 | Likely | Very polite and helpful, and a good listener |   |   |   |   |   |   |   |
| 5/24/2023 8:02:46 | Likely | Dr Donner |   |   |   |   |   |   |   |
| 5/24/2023 9:18:42 | Likely | The care is excellent, just wait times for appointments have become very long, especially if you want to see your GP |   |   |   |   |   |   |   |
| 05/08/2023 18:34 | Neither Likely or Unlikely | Because you haven't got time for your your already patience |   |   |   |   |   |   |   |
| 05/12/2023 16:58 | Neither Likely or Unlikely | The only problem is getting through on the phone waited 25 minutes and I was Number one in the queue for all of that. time there’s obviously something wrong. |   |   |   |   |   |   |   |
| 5/18/2023 16:20:33 | Neither Likely or Unlikely | I don't think my concerns were listened to. I was seeking a referral letter for my son to be seen privately but the doctor decided we shoukd wait for a view from the NHS befire providing a referral letter. I don't think he understands how hard the next couple of weeks will be. |   |   |   |   |   |   |   |
| 5/18/2023 17:54:34 | Neither Likely or Unlikely | Trouble getting to see a doctor when I needed to had to wait 12 hours to speak to a locom to be told, I needed to see a doctor |   |   |   |   |   |   |   |
| 05/01/2023 16:47 | Unlikely | My family live in different parts of the country. |   |   |   |   |   |   |   |
| 05/06/2023 15:04 | Unlikely | I don't like talking about it |   |   |   |   |   |   |   |
| 5/16/2023 10:01:25 | Unlikely |   |   |   |   |   |   |   |   |
| 5/19/2023 16:18:39 | Unlikely | It took me 3 days to actually my under 3 yrs old to be seen by a doctor eventhough I had already have a phone conversations and I expressed my worries.Also on the day of the visit I felt that it was just a matter of getting me out of there as quickly as possible. It would be nice if you would treat patient keeping in mind that they may br your own child/family treated the same way by somebody else. I am sure none of your doctors would be happy. Also I have mentioned that my son has low iron levels which no one seemed to be worried about. I am pretty surr that im his records it is written how many times I have requested a blood test to be done and never was. I do not wish to raise complaints as I don't want to be that type of patient but seriously the service is far from being a decent one |   |   |   |   |   |   |   |