|  |  |  |  |
| --- | --- | --- | --- |
| anonymous\_id | date\_created | recommend\_gp | recommend\_gp\_comment |
| ea9f2182 | 01/09/2023 | "'Don't know" | "'Because I'm on line for the first time don't know how it will work and haven't actually spoken to my doctors" |
| ea9f2182 | 01/09/2023 | "'Don't know" | |
| ea9f2182 | 01/09/2023 | "'Don't know" | |
| 8c6dc2f6 | 01/09/2023 | Good |  |
| 08153b4d | 01/09/2023 | Good |  |
| 3efcab60 | 02/09/2023 | Very good | Quick and easy to access online |
| 0b00fac4 | 02/09/2023 | Very good | All their services are always excellent. |
| 89a076c6 | 03/09/2023 | Neither good nor poor | Unable to lock in an appointment |
| 9ec0c36d | 04/09/2023 | Good | The female staff and reception team are great |
| fd98f55a | 04/09/2023 | Very good |  |
| d7691817 | 04/09/2023 | Very good |  |
| 1f582351 | 04/09/2023 | Very good |  |
| cb413d39 | 05/09/2023 | Neither good nor poor | |
| e8d79c6f | 05/09/2023 | "'Don't know" | |
| 77d7a2a6 | 05/09/2023 | Good | Straightforward |
| 77d7a2a6 | 05/09/2023 | Good | Straightforward |
| 9d7bee61 | 06/09/2023 | Good | "'Had to get a link sent as the repeat prescription link on the website wasn't working" |
| e3934480 | 08/09/2023 | Neither good nor poor | |
| 05e9b961 | 09/09/2023 | Very good | Good practice |
| 05e9b961 | 09/09/2023 | Very good | Good |
| ec553028 | 09/09/2023 | Very good | I always see the practice people are so helpful and kind |
| 2c72903a | 11/09/2023 | Good | None |
| e95977a5 | 11/09/2023 | Good | Easy to navigate |
| de836e3b | 11/09/2023 | Good |  |
| f6eb2ae4 | 11/09/2023 | Very good | Great GP Surgery.  Dr Sharma has been amazing as always for our toddler.  Other Doctors who we have seen have also been great. |
| dd6f37a1 | 11/09/2023 | Very good | Super swift response. |
| 5b96800d | 11/09/2023 | Very good |  |
| b0704ac7 | 12/09/2023 | Very good | Response times are fantastic. |
| 9950a9ec | 12/09/2023 | Very good |  |
| d3b27c83 | 12/09/2023 | Very good | They are a great practice with superb physicians and a brilliant Practice Manager. |
| 946986b2 | 13/09/2023 | Very good |  |
| 27ae8967 | 13/09/2023 | Very good | Doctors and receptionist are always helpfu. |
| 501ea8ff | 14/09/2023 | Neither good nor poor | Found registering complicated try to order repeat prescriptions. |
| 8b4b6a0f | 14/09/2023 | Very good | quick response time and appt given |
| 2e3d1e57 | 14/09/2023 | Very good | "'I find that Patchs works well for me. If I've had an issue in the past a doctor always contacts me within a short time of submitting my Patchs request." |
| ab2ad4b4 | 15/09/2023 | Poor | "'I waited 40 minutes to speak to someone even though I was only number 2 in the queue when I first called. And when it was finally my turn, she was rushing me off the phone so my call lasted less than a minute or 2!!! Didnâ€™t feel reassured at all or that she was being attentive and caring. Iâ€™m not happy and upset about the service." |
| 3397b77e | 15/09/2023 | Neither good nor poor | "'Haven't spoken to them yet" |
| 3efcab60 | 16/09/2023 | Very good | Quick and easy |
| dbc53fbc | 17/09/2023 | Very good | Ive always found the surgery very helpful and easily accessible on all aspects |
| 376c10a0 | 17/09/2023 | Very good | Good guidance in the past |
| 5b96800d | 17/09/2023 | Very good |  |
| a90dcda5 | 18/09/2023 | Good | Very polite and helpful |
| a28e3631 | 18/09/2023 | Very good |  |
| 28f762a1 | 18/09/2023 | Good |  |
| 0eb6a8bf | 19/09/2023 | "'Don't know" | |
| d1fb6f7c | 19/09/2023 | Very good | have always found the medical centre pleasant to visit and the staff friendly |
| 5cd05311 | 20/09/2023 | Neither good nor poor | |
| e4883836 | 20/09/2023 | Good |  |
| 61f9d2cf | 20/09/2023 | Neither good nor poor | Haven`t been to practice yet |
| 490a77c1 | 20/09/2023 | Poor | I had made an appointment and waited roughly a week for this. After going out my way to finish work early and waiting for a phone call I never got one. Professional advice and reassurance was needed and i donâ€™t feel assured that I had/have that. |
| 872963f9 | 20/09/2023 | Good |  |
| a484b8e7 | 21/09/2023 | Very good |  |
| b92998a0 | 22/09/2023 | Good | "'Because, it's my first appointment." |
| 7365455c | 22/09/2023 | Very good | "'Never had a problem, booking is easy and the staff are very friendly" |
| 1f5048d2 | 22/09/2023 | Very good | My first use of the automated system for registering a medical condition of concern to me. So far so good. |
| 927c595d | 24/09/2023 | Neither good nor poor | Only submitted request via Patchs therefore no interaction with GP to comment on |
| 27ae8967 | 25/09/2023 | Very good | Always helpful doctors and receptionist |
| 4a5ccba7 | 25/09/2023 | Very good |  |
| d7691817 | 25/09/2023 | Very good |  |
| 07e2e743 | 25/09/2023 | Good | I did have to wait a while before my call was answered and I would have liked to have been able to book a earlier appointment (I appreciate that you are busy at the moment) |
| b73a6ade | 25/09/2023 | Very good | "'Very responsive, caring and well led GP. Best GP we've ever had as a family" |
| 6c622254 | 25/09/2023 | Neither good nor poor | The GP practice is great but this patches system is poor. |
| 3fa60fe5 | 26/09/2023 | Good |  |
| acd245a4 | 26/09/2023 | Very good | Receptionist was very polite and helpful today. Also phone was answered within a couple of minutes |
| 599a8891 | 26/09/2023 | Very good | Always very good |
| 4a5ccba7 | 27/09/2023 | Very good |  |
| 1b833ee7 | 27/09/2023 | Very good |  |
| 5b96800d | 28/09/2023 | Very good |  |
| 6363705c | 28/09/2023 | Good | I can always get an appointment in a reasonable amount of time. |
| 0719222e | 29/09/2023 | Very good |  |
| f631bb2e | 29/09/2023 | Very good | Service and staff Brillant |
| 764393a7 | 29/09/2023 | Very poor | Helpful staff |